FRANKLINWH



FranklinWH Lifting Dolly Warranty

Version 1.2

Issued on: Jun 27, 2024

Warranty Statement

The FranklinWH Lifting Dolly warranty period is as shown in the table.

Product List	Warranty
Main Frame (Steel body)	2 years
Tires	3 months
Safety Straps	3 months
Hoist	1 year

This warranty does not apply to the following situations:

- 1. Don't use impact driver, always set driver clutch lowest functional setting to lifting dolly.
- 2. Stop the drill when platform reaches max/min heights, to prevent damage.
- 3. Hold the dolly handle during lifting to stabilize it.
- 4. Do not leave lift with raised aPower unattended.
- 5. Please scrap the hoist after 2 years of use.
- 6. Product damage and defects caused by improper use, misuse, abuse, or negligence.
- 7. Damage caused by accidents, improper transportation, handling, or storage.
- 8. Installation of the product in a manner not specified in the installation manual.
- 9. Disassembly or dismantling of the product without prior approval from FranklinWH.
- 10.Unexplained bulging, tire explosions, or damage caused by external forces such as impacts, punctures, etc., are not covered by the warranty.
- 11. The strap has been chemically corroded for human reasons.
- 12. The handle is damaged by applying more than the specified force, and the maximum force applied on the hand does not exceed 500 Nm.
- 13. When consumable parts are damaged during the warranty period, you can present the purchase invoice and SN code to the after-sales personnel. For subsequent damage, please contact our after-sales department for purchase. Contact information:

United States: +1 888-851-3188 Australia: +61 1800 161 300

Regarding the warranty terms, the ultimate interpretation rights belong to FranklinWH.